



ClearVox

PRIVACY POLICY

Last update: 09-02-2017

Thanks for using ClearVox

Here we describe how we collect, use and handle your information when you use our websites, software and services ("Services").

1. What & Why

We collect and use the following information to provide, improve and protect our Services:

2. Account

We collect, and associate with your account, information like your name, email address, phone numbers, payment info and physical address.

3. Services

When you use our Services, we store, process and transmit your files (including stuff like your avatar and emails) and information related to them. If you give us access to your contacts, we'll possibly store those contacts on our servers for you to use.

4. Usage

We collect information from and about the devices you use to access the Services. This includes things like IP addresses, the type of browser and device you use, the web page you visited before coming to our sites, and identifiers associated with your devices. Your devices (depending on their settings) may also transmit location information to the Services.

5. Cookies and other technologies

We use technologies like cookies to provide, improve, protect and promote our Services. For example, cookies help us with things like remembering your username for your next visit, understanding how you are interacting with our Services, and improving them based on that information. You can set your browser to not accept cookies, but this may limit your ability to use the Services. If our systems receive a DNT:1 signal from your browser, we'll respond to that signal as outlined here.

6. With whom

We may share information as discussed below, but we won't sell it to advertisers or other third parties.

7. Others working for ClearVox

ClearVox uses certain trusted third parties (for example providers of customer support and IT services) to help us provide, improve, protect and promote our Services. These third parties will access your information only to perform tasks on our behalf in compliance with this Privacy Policy, and we'll remain responsible for their handling of your information in accordance with our instructions.

8. Other users

Our Services display information like your name and email address to other users in places like your user profile and sharing notifications. Certain features let you make additional information available to other users.

9. Other applications

You can also give third parties access to your information and account - for example, via the ClearVox APIs. Just remember that their use of your information will be governed by their privacy policies and terms.

10. ClearVox Business, Enterprise & Education admins

If you are a ClearVox Business Nexxt or ClearVox Enterprise user, your administrator may have the ability to access and control your ClearVox account. Please refer to your organisation's internal policies if you have questions about this.



11. Law & Order

We may disclose your information to third parties if we determine that such disclosure is reasonably necessary to (a) comply with the law; (b) protect any person from death or serious bodily injury; (c) prevent fraud or abuse of ClearVox or our users; or (d) protect ClearVox's property rights.

Stewardship of your data is critical to us and is a responsibility that we embrace. We believe that our users' data should receive the same legal protection regardless of whether it's stored on our Services or on their home computer's hard drive. We'll abide by the following Government Request Principles when receiving, scrutinising and responding to government requests (including national security requests) for our users' data:

- Be transparent,
- Fight blanket requests,
- Protect all users and
- Provide trusted services.

Security

We are dedicated to keeping your information secure and we are continuously testing for vulnerabilities.

12. Retention

We'll retain information you store on our Services for as long as we need to do so to provide you the Services. If you delete your account, we'll also delete this information. But please note: (1) there might be some latency in deleting this information from our servers and backup storage; and (2) we may retain this information if necessary to comply with our legal obligations, resolve disputes or enforce our agreements.

13. Where

Around the world. To provide you with the Services, we may store, process and transmit information in the United States and locations around the world - including locations outside your country. Information may also be stored locally on the devices you use to access the Services.

14. Changes

If we are involved in a reorganisation, merger, acquisition or sale of our assets, your information may be transferred as part of that deal. We will notify you (for example, via a message to the email address associated with your account) of any such deal and outline your choices in that event.

We may revise this Privacy Policy from time to time, and will post the most current version on our website. If a revision meaningfully reduces your rights, we will notify you.

15. Contact

Have questions or concerns about ClearVox, our Services and privacy? Contact us at privacy@clearvox.nl

